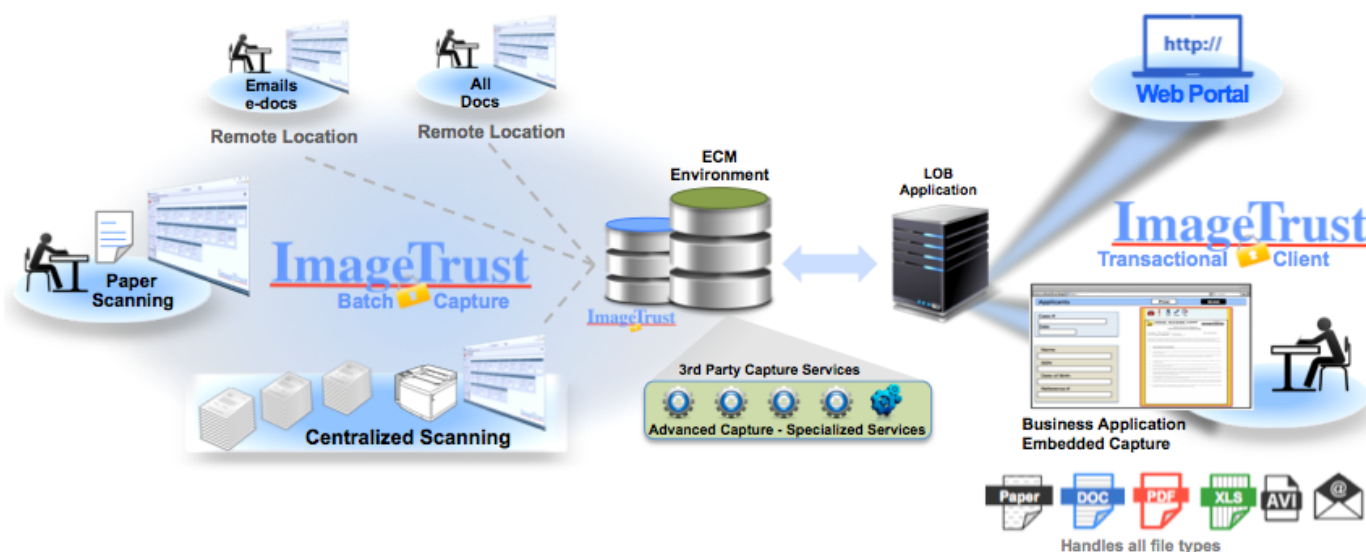


The Challenge

Businesses managing documents today are faced with documents associated with customer engagement processes and taking many different forms, but are confined to using capture solutions designed for environments of years past. This affects overall competitiveness and compliance with internal security and industry regulations. They seek a modern approach to capture that reduces costs and increases productivity.

The Solution

ImageTrust™ Batch Capture helps organizations to transform their capture infrastructure, by combining web-based capture with their Capture/ECM environments, or embed capture within business applications with **ImageTrust™ Transactional Client**. This results in rapid deployments, lower costs and a more efficient means to extend and support capture wherever it is needed throughout an organization.



ImageTrust Batch fits within all Capture / ECM environments and can be utilized as a **browser based** capture client for centralized or distributed scanning & indexing operations, while at the same time leveraging existing advanced extraction services in real time.

ImageTrust Transactional Client is inherited by a web based LOB application as a scan button plugin. Capture is now performed within the host application. Being **embedded**, users no longer have to leave one application to process documents by another, resulting in information becoming **immediately available**.

Mobile



ImageTrust Mobile, a fully featured mobile capture application, is available for both iOS and Android devices which enables users to capture **quality** images via on-device image processing, then edit, index and quickly get documents into a business process. Download and go! Job configurations are managed by the ImageTrust Batch Capture server making user implementation **extremely easy**.

Use Cases For All Vertical Markets

ImageTrust Batch Capture

Many businesses today have document capture solutions distributed throughout an organization or centrally where documents are sent for processing. IT Shared Services groups, struggle to respond to all the various capture requirements - affecting overall competitiveness, costs and compliance to regulations such as the Patriot Act and Sarbanes-Oxley requiring organizations to be more stringent about accurate record-keeping.

Common Challenges

- Responsiveness to ever changing customization demands
- Thick client deployment and support burden.
- Poor user experiences cause errors and exception handling
- Security concerns over existing capture solution

ImageTrust Implementation

- Browser based - Centrally deployed and supported
- Desktop SW installation not required
- Captures paper, email, eDocs
- Open architecture leverages advanced capture services
- Works with any scanner with uncompromised performance

Results

- New document types can be added with a **50% reduction** in implementation time
- **Significant** error reduction and exception processing
- **Eliminated** security risks
- **Lower** supports costs
- **Increased revenue** from efficient customer acquisitions

ImageTrust Transactional Client

Current day capture solutions, whether distributed or centralized, are a separate process performed outside of a business application. Typically when the capture process is complete, documents and associated data are "exported" and made available to a business application. As business applications are being designed to be more responsive, social, customer facing and web based, businesses question; *"can Capture be performed directly from within these business applications?"*

Common Challenges

- Delays in information availability
 - Separate multi-step process
 - Error exception processing
 - Shipping of documents
- Costs of current day capture infrastructures

ImageTrust Implementation

- Plug-in to host application
- The host application provides all user authentication leveraging existing configuration
- Captures paper, email, eDocs
- Open architecture leverages advanced capture services

Results

- Capture is now as **easy as printing**
- **70% reduction** implementation time
- Increased customer **responsiveness**
- **Scalability** enables ease of implementation to many users
- **Increased efficiency.** Can be used as a viewer / editor.
- **Eliminated** shipping costs

Overall Benefits

- The installation and upgrade of ImageTrust is a **simple task** even for large implementations with hundreds/ thousands of users. ImageTrust only requires a server component to be installed, then the clients can access the application from a browser URL
- The system is priced based on concurrent users, while there is **no page volume** license
- All communication can be secured using standard SSL encryption. SSL Client and Server certificates can be used for extra security
- Supports from small departmental scanners to high volume production scanners scanning up to **210ppm**
- The system is able to process **2B PPY** on one server, which makes it a perfect solution for high volume scanning operations (both centralized and distributed)
- Supports drag and drop of electronic files / email attachments